

MECHANISM TO DEAL WITH EXAMINATION RELATED GRIEVANCES

Examination Grievance Redressal

Institution Level

University Level

Transparency

1. At the beginning of the semester, faculty members inform the students about the various components in the assessment process during the semester.
2. The internal assessment test schedules are prepared as per the University almanac and communicated to the students well in advance.
3. Evaluated answer sheets are given to the students for verification.

1. In-time communication of time table & plan
2. Execution as per norms of University
3. Availability of photocopy of answer sheet

Time Bound

1. Assessment within timeframe
2. The Institution follows Examination schedule following the timeframe.
3. Grievance resolution within stipulated timeframe.

1. After result declaration, limited time window for application
2. For grievances, another window is available for revaluation of answer sheets.

Efficiency

1. Assessment process is structured and well executed.
2. Time based approach to resolve Grievances.
3. Multiple levels for Grievance redressal.

1. Opportunities for multiple Grievance redressal which includes recounting and revaluation.
2. Grievance addressed resolved with structured system.